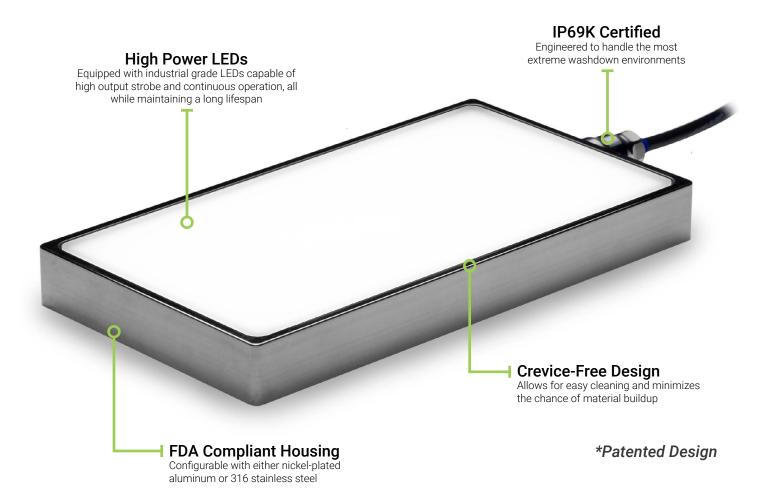
UltraSeal Backlights | Product Datasheet





BL245 Series Description

The BL245 Series, otherwise known as our UltraSeal™ Backlight Series, provides a ruggedized solution for the most demanding washdown applications.

UltraSeal lights are IP69K certified, ensuring complete protection against dust ingress and high-pressure steam.

This patented design is virtually crevice-free, engineered without the use of exposed fasteners, greatly reducing the chance of food, dust, dirt or other debris getting caught on its surface.

As with most planar backlight designs, this product is useful for edge detection, part location & orientation identification, presence & absence, hole detection and object gauging.



IP69K Certified



Crevice Free Design



High Intensity



5 Wavelengths Available



1-2 Week Lead Times Typical

Product Datasheet

Lumen Maintenance - White Only

UltraSeal Backlights



General Information

			Gener	ral Specifications		
Category	Specification			Detail		
	Available Waveler	ngths		White, 470 nm, 520 nm, 660 nm, 880 nm		
Optical	Available Lensing	J		No Lenses		
	Available Light Conditioning			None		
Electrical	Power Consumption Info			See Power Requirements on Page 10		
Liectrical	Cable Info			80" -0/+6" Long (2 m -0/+150 mm), 105 °C Rated, Foil Shield w/ Drain		
	Sizing Info	Standard	Length	4.18"(106.2mm) to 14.18"(360.2mm)		
			Width	2.81"(71.4mm) to 12.81"(325.4mm)	See Page 9 for More Details	
			Height	.95"(24.0mm)		
Mechanical	Weight Info (Star	ndard)		~ .85 lbs (~385 g) per 4x4" Unit		
	Mounting Info			M4 Mounting Holes		
	Material Info			Anodized Aluminum or Stainless Steel Housing, Acrylic Window, Stainless Steel Strain Relief, PVC Cable Jacket, 18-8 Stainless Steel Fasteners, Rubberized Epoxy		
Thermal	Operating Case T	emperatures		25 °C to 60 °C		
mermai	Operating Ambie	nt Temperatures		0 °C to 35 °C		
	Compliance			CE, RoHS, IEC 62471		
Certification	IP Rating			IP69K Certified		

L70 (50,000 Hours)

UltraSeal Backlights

Product Datasheet



General Information - Continued

Part Number Key

Model	-	Emitting Length (in)	Emitting Width (in)	Peak Wavelength	Connector/ Control	Housing Material	-	Alternative Connector
BL245	-	XX	YY	XXX	XX	XX	-	XXX
BL245		01" increments from 02" to 12"	01" increments from 02" to 12"	470 (blue)	C1	NP (Nickel Plating)		M12 ¹
				520 (green)	C5	SS (Stainless Steel)		M8 ¹
				660 (red)	IC			
				880 (IR)	13			
				WHI (white)	I3S			
					14			
					24			
more information on page		9	9	5	10			12

Example Part Numbers:

BL245-0412WHII3-M12 BL245-1212660C1 ¹ Available with IC, I3, I3S, and I4

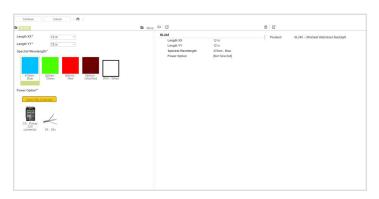
In Stock

Lead Times

Unavailable

Build-to-Order custom products ship within one to two weeks (typical).

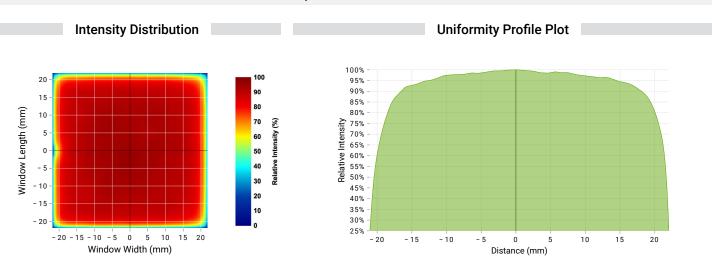
Configurator



Need a build-to-order custom lighting solution in 2 weeks or less? Advanced Illumination's online configurator helps you tailor our BL245 Ultraseal Backlight Series to your specific needs. For a guided configuration, visit our online configurator.



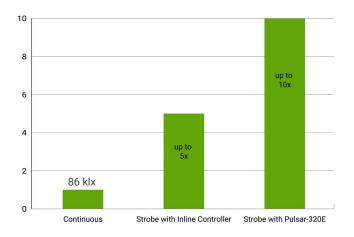
Optical Information



The BL245 Series provides a highly uniform output across its emitting window with an edge effect of only 18.4mm, and a uniformity of +/- 10% within the optical area.

Note: The optical data shown above has been sampled from a 12-inch x 12-inch white BL245 unit (BL245-1212WHIIC) at the emitting surface.

Continuous vs Strobe Intensity

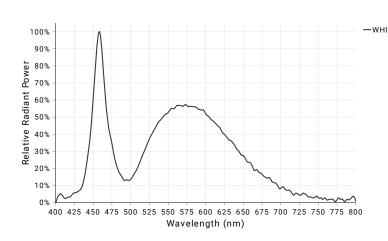


Under continuous operation, a 12-inch white BL245 unit will output an **illuminance of 86 klx** and an **irradiance of 249 W/m²** at the emitting surface. For applications that require higher output, the BL245 Series has been engineered to be overdrive strobe capable. When configured with Al's strobe enabled Inline Controller (I3, I3S, and I4), the BL245 is capable of outputting up-to 5X continuous levels. When configured with a C5 connector, compatible with Al's Pulsar 320, a BL245 can be strobed up-to 10X continuous intensity levels.



Optical Information - Continued

White Spectral Profile

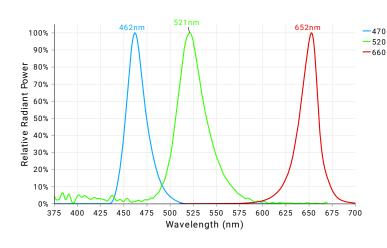


White LED illumination is the most commonly used machine vision lighting configuration. It is often the default choice when specific features of interest do not require color-based highlighting. However, white LEDs can vary in color temperature between different lighting families, , which can impact machine vision systems, specifically when matching white light sources.

The BL245 Series white LEDs have a relatively neutral color correlated temperature (CCT) of **5500k**.

For a more detailed look at the white spectral data, download the csv file of the raw spectral values and refer to our Product Spectra Distribution Charts PDF.

Visible Spectral Profiles

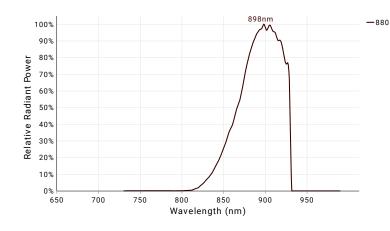


Visible color illumination consists of using wavelengths between 400-700 nm to either create or eliminate contrast on an inspection subject based on differences in a features color hue. When referring to a color wheel, simply remember the following; like colors reflect and brighten surfaces; conversely, opposing colors absorb and darken surfaces.

The BL245 Series is available in **470nm, 530nm, and 660nm** visible color configurations.

For a more detailed look at the visible color spectral data, download the csv file of the raw spectral values and refer to our Product Spectra Distribution Charts PDF.

Non-Visible Spectral Profiles



Near-infrared (NIR) imaging is a machine vision technique using longer wavelengths of 700-1000 nm to penetrate specific materials that are otherwise opaque to under the visible spectrum. When paired with a NIR camera, a NIR light can be ideal for applications such as fill level inspection, circuit board inspection, food safety inspection, and medical imaging.

The BL245 Series is available in an **880nm** configuration.

For a more detailed look at the NIR spectral data, download the csv file of the raw spectral values and refer to our Product Spectra Distribution Charts PDF.

Disclaimer: The measurements provided above are for approximations only and may vary depending on the method of measurement and the specific configuration being measured.

Product Datasheet

UltraSeal Backlights



Optical Information - Continued

Photobiological Risk Factors

Group	Description	Affected Wavelengths
Exempt	No Photobiological Hazard	880 nm
Group 1	No Photobiological hazard under normal behavioral limitations	470 nm, 530 nm, 660 nm
Group 2	Does not pose a hazard due to aversion response to bright light or thermal discomfort	White

Advanced Illumination's lighting products have been tested and classified to IEC standards by accredited testing services. For more information on our of photobiological risk factors, please view the following PDF: https://www.advancedillumination.com/wp-content/uploads/2019/04/IEC-040119.pdf

Cleaning Guidelines



To clean our light's optics, it is best to only clean when necessary. Dusting is always the first step in cleaning your optics. Wiping a dusty optic is like cleaning it with sandpaper. So always dust with a canned air duster or compressed and filtered air before wiping any optic. If the dusted optic has no visible stains after you dust it, then remember: "If it's not dirty, don't clean it." Avoid wiping optics when possible.

If dusting did not clean the lens or the lens has stains, use only de-ionized water and mild dish soap with a low lint cloth designed for optics to avoid damage to the optic by any harsh chemicals.

Polarizers, beam splitters and collimated films should never be wiped with any type of cloth or solvent, only use the air dusting method to clean these types of optics.

The aluminum housing can be wiped down when dusting is not a sufficient means to thoroughly clean.

BL245 SeriesProduct Datasheet



Backlight Comparison Matrix

Not finding the optical specifications you are looking for with the BL245 Series? Refer to the backlight comparison matrix below to compare and contrast Advanced Illumination's comprehensive product offering:

A		Planar B	acklights		Linear Backlights / High Diffusion Bar Lights				
Attributes	BL2	BX/CX	BT	BL245	BL313	BL138	BL168	BL128	BL193
Emitting Window	86 klx	35 klx (200 mm x 200 mm unit)	48 klx (100 mm x 100 mm unit)	86 klx	231 klx	542 klx	567 klx	51 klx	12 klx
Surface Intensity	249 W/m ²	105 W/m ² (200 mm x 200 mm unit)	137 W/m² (100 mm x 100 mm unit)	249 W/m ²	735 W/m²	1,642 W/m ²	1,760 W/m ²	173 W/m ²	41 W/m ²
Emitting Window Surface Edge Effect	0.681 in (17.3 mm)	0 in (0mm)	0 in (0mm)	0.724in (18.4mm)	0.987in (25.1mm)	0.343in (8.7mm)	0.429in (10.9mm)	0.634in (16.1mm)	1.524in (38.7mm)
100 mm Working	N/A				22 klx	48 klx	50 klx	9 klx	1 klx
Distance Intensity		N/A	N/A	N/A	74 W/m ²	153 W/m ²	164 W/m ²	32 W/m ²	4 W/m ²
100 mm Working Distance FWHM		14//	IV/A	14/71	Longitudinal: ~12 in (~300 mm) Transversal: ~6 in (~150 mm)				
Minimum Bezel Thickness	0.465 in (11.8 mm)	1.265 in (32.1 mm)	0.380 in (9.65 mm)	0.215 in (5.46 mm)	0.125 in (3.18 mm)	0.050 in (1.27 mm)	0.050 in (1.27 mm)	0.00 in (0.00 mm)	0.065 in (1.65 mm)
Maximum Light Thickness	0.940 in (23.9 mm)	0.75 in (19.0 mm)	0.420 in (10.7 mm)	0.950 in (24.1 mm)	0.850 in (21.6 mm)	3.570 in (90.7 mm)	3.570 in (90.7 mm)	0.480 in (12.2 mm)	1.180 in (30.0 mm)
Largest Possible Emitting Window Length	46 in (1168 mm)	24 in (610 mm)	8 in (204 mm)	12 in (305 mm)	20 in (508 mm)	96 in (2438 mm)	96 in (2438 mm)	14 in (356 mm)	80 in (2032 mm)
Sizes Available	736	576	3	144	10	17	17	14	80
Visible Wavelengths Available	4	4	4	4	6	4	1	4	4
IR Wavelengths Available	1	1	1	1	2	1	0	1	1
RGB Available	No	No	No	No	No	Yes	No	No	No
Collimation Available	Yes	Yes	Yes	No	No	No	No	No	No
Polarization Available	Yes	Yes	Yes	No	No	No	No	No	No
IP Rating	IP50	IP50	IP50	IP69K Certified	IP50	IP50	IP50	IP50	IP50
Price	\$\$\$	\$\$	\$\$\$	\$\$\$\$	\$\$	\$\$\$	\$\$\$	\$\$\$	\$

To ensure consistent comparisons, all data presented above is based on 12-inch white LED models unless explicitly stated otherwise. This corresponds to 12 inches by 12 inches (300 mm x 300 mm) in length as well as width for planar backlights and 12 inches in length for linear backlights. Additionally, all measurements provided above are derived from "standard" configurations, excluding sealed models if available as optional.

If you are still not finding the optical specifications needed for your application, inquire about our semi-custom and full-custom capabilities.

Disclaimer: The measurements provided above are for approximations only and may vary depending on the method of measurement and the specific configuration being measured.

UltraSeal Backlights



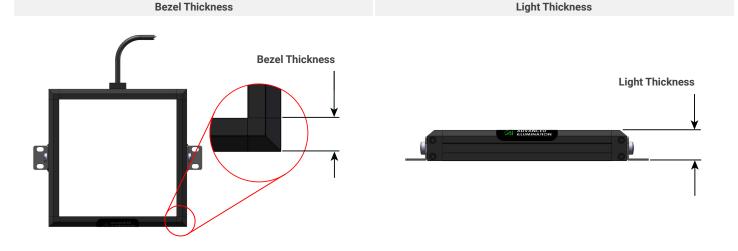
Backlight Comparison Matrix - Definitions

For definitions on the terminology used on the previous page, please refer to the table below:

Definitions Emitting Window Surface Edge Effect FWHM (Full Width Half Maximum) Intensity Profile Plot 100% 90% Relative Intensity 80% 70% 60% 50% 40% 30% -10 -5 5 10 Distance (mm) Edge Effect Region Full Width Half Maximum

Edge Effect refers to the decrease in light intensity along the outer perimeter of a backlight's emitting surface. It's characterized by the region where the intensity falls below 80% of the peak value. For linear backlights, edge effect is measured along the length of the light. We recommend users avoid this region when sizing a backlight for their application.

FWHM (Full Width Half Maximum) is a measure of the width of a light source's intensity distribution. Specifically, it defines the distance between the points on the intensity profile where the light intensity drops to 50% of its peak value. This FWHM distance is often used to determine the usable FOV (Field of View) when aiming a light at a surface for inspection.



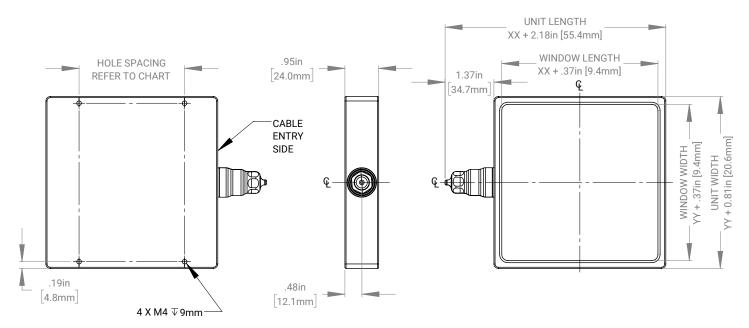
Bezel Thickness refers to the width of the non-illuminated border or frame surrounding the light-emitting surface of a machine vision backlight. Bezel thickness is an important consideration when integrating a backlight into a tight space, as it directly affects how close you can place the light-emitting surface to an object on its side.

Light Thickness refers to the overall depth of a machine vision backlight, measured from the back of the unit to the front of the light-emitting surface. A thinner light thickness is critical in applications with limited space constraints, allowing flexible integration into tight machine vision setups.



Mechanical Information

Installation Drawings



For XX and YY dimensions refer to Part Number Key.

For full installation drawings and complete CAD models of this non-sealed configuration, please visit the downloads section of the product webpage.

Sizing Information

Our UltraSeal backlights are scalable to your specific sizing requirements. We can manufacture our BL245 backlights in 1" increments up to a 144 sq. inch emitting window, from a small 2" x 2" backlight to a large-format 12" x 12" backlight, all with short lead times.

For assistance configuring a backlight to meet your specific needs, please visit our online configurator.



Electrical Information

Power Requirements

Current Required for Power Supply Sizing

Wavelengths	Configured w/ Voltage Drive (24)	Configured with Standard Controller (IC, I3, I3S, I4, C1, C5)
WHI	0.015A per sq. inch	0.030A per sq. inch
470 nm	0.015A per sq. inch	0.030A per sq. inch
530 nm	0.015A per sq. inch	0.030A per sq. inch
625 nm	0.015A per sq. inch	0.018A per sq. inch
850 nm	0.015A per sq. inch	0.018A per sq. inch

Note: All Advanced Illumination lights and controllers are nominally powered by 24V DC unless otherwise noted. Strobe overdriving with controller based models may require more current and voltage overhead. The values above do not include background current draw from the controller (~100 mA total).

Control Options

	•	
Controller Image	Controller Details	Connector Image
	DCS Single Output Controller - Compatible with C1 Configurations PN: DCS-100E	
DCS TOTAL CONTROL OF THE PARTY	The DCS-100E is a compact, din-rail mounted general-purpose external controller with one C1 output connector, wired with three channels. Capable of providing single channel control or multi-channel control for RGB compatible lights.	
And Williams	Output Power: 90 W Max Continuous, 540 W Max Pulsed (Overdrive Strobe) Output Current: 4.5A Max Continuous, 15 A Max Pulsed I/Os: 3 External Trigger Inputs Interface: 10/100 Ethernet with Software and browser-based GUIs. SDKs are also available.	
	For more information about our DCS-100E, please visit the controller product page.	
	DCS Triple Output Controller - Compatible with C1 Configurations PN: DCS-103E	



The DCS-103E is a din-rail mounted general-purpose multi-light controller with three C1 output connectors. Capable of driving three lights in sync or asynchronously.

Output Power: 30 W Max Continuous / Output, 180 W Max Pulsed / Output Output Current: 1.5A Max Continuous / Output, 5 A Max Pulsed / Output I/Os: 3 External Trigger Inputs

Interface: 10/100 Ethernet with Software and browser-based GUIs. SDKs are also available.

For more information about our DCS-103E, please visit the controller product page.



Pulsar 320E High Current Controller - Compatible with C5 Configuration

PN: Pulsar 320E

The Pulsar 320E is a high-power, dual output, pulse-only controller geared for overdriving driving lights at very short flash durations with very high current.

Output Power: 2500 W Max Pulsed / Output Output Current: 50 A Max Pulsed / Output

I/Os: 2 External Trigger Inputs

Interface: 10/100 Ethernet with Software GUI. SDKs are also available.

For more information about our Pulsar 320E, please visit the controller product page.

UltraSeal Backlights



Electrical Information - Continued

Controller Image	Controller Details	Connector Image
	Inline Controller - Continuous Only - IC Configurations PN: N/A	
	The IC is an inline, cable-mounted continuous-only controller configured/wired directly for the ordered light head.	
	Output Power: 25 W Max Continuous Output Current: 1.25 A Max Continuous I/O: 1 0-10 V Analog Dimming Input Interface: Direct Cable (flying leads or optional connector)	
	For more information about our IC Controller please visit the controller product page.	
	Inline Controller - Strobe and Continuous - I3 & I3S Configurations $PN: N/A$	
	The I3 and I3S are inline, cable-mounted continuous and pulse (overdrive strobe) capable controllers configured/wired directly for the ordered light head. When operated in pulsed mode, the I3 is a default-on device on power up, whereas the I3S is default-off, requiring a trigger to illuminate.	W. W.
	Output Power: 25 W Max Continuous, 125 W Max Pulsed Output Current: 1.25 A Max Continuous, 8 A Max Pulsed (Load Dependent) I/Os: 1 Gated Trigger Signal, 1 0-10 V Analog Dimming Input Interface: Direct Cable (flying leads or optional connector)	
	For more information about our I3/I3S Controller, please visit the controller product page.	
	Inline Controller - Continuous Only - I4 Configurations PN: N/A	
(Assert	The I4 is an inline, cable-mounted continuous and pulse (overdrive strobe) capable controller configured/wired directly for the ordered light head. The I4 can either be operated with a PNP or NPN trigger signal.	No. No.
	Output Power: 50 W Max Continuous, 150 W Max Pulsed Output Current: 2.1 A Max Continuous, 8 A Max Pulsed (Load Dependent) I/Os: 1 Gated Trigger Signal, 1 0-10 V Analog Dimming Input Interface: Direct Cable (flying leads or optional connector)	
	For more information about our IC Controller please visit the controller product page.	
	24V Driver - Continuous Only - 24 Configurations PN: N/A	
	24V option allows lights to operate continuous output with 24V connection and no additional controllers.	
7 7 7	Modes: Continuous, can be wired to some 3rd party controllers or external relays for gated operation Interface: Direct cable (flying leads or connector options)	



Electrical Information - Continued

Inline Control Option Wiring Information

Standard Flying Lead and Optional M12 Connector Pinout Functions

Pin (M12)	Wire Color	24V Functions	IC Functions	I3/I3S Functions	14 Functions	M12 Pinout
1	BROWN	24V DC	24V DC	24V DC	24 V DC	
2	WHITE	N/A	0-10V Analog Control	Reserved	NPN/Active Low Trigger	4
3	BLUE	DC GND	DC GND	DC GND	DC GND	(1) (5) (3)
4	BLACK	N/A	Gate Low	PNP/Active High Trigger	PNP/Active High Trigger	5-Position Male Connector
5	GRAY	N/A	N/A	0-10V Analog Control	0-10 V Analog Dimming	5-Position Male Connector

The functions above are only applicable when ordering an 24, IC, I3, I3s, or I4 power configuration with our without an M12 connector. For more wiring information pertaining to strobing and dimming functionality, please download the controller manuals and datasheets.

Optional M8 Connector Pinout Functions

Pin (M8)	Wire Color	24V Functions	IC Functions	I3/I3S Functions	14 Functions	M8 Pinout
1	BROWN	24V DC	24V DC	24V DC	24 V DC	
2	WHITE	N/A	0-10V Analog Control	Reserved	Active Low Trigger	
3	BLUE	DC GND	DC GND	DC GND	DC GND	(3 (4)
4	BLACK	N/A	Gate Low	Active High Trigger	Active High Trigger	4-Position Male Connector

The functions above are only applicable when ordering an 24, IC, I3, I3s, or I4 power configuration with our without an M8 connector. For more wiring information pertaining to strobing and dimming functionality, please download the controller manuals and datasheets.

Accessories

Advanced Illumination offers a variety of accessories designed to pair with our lighting and control products. Below you will find a table of accessories which are compatible with many configurations of the BL245 series.

Category	Accessory Image	Accessory Detail
Power Supply		24 Volt DC Power Supply PN: PS24-TL This convenient power source is a universal AC input switching power supply with a regulated output DC current. The power supply comes with an LED Power Indicator, tinned leads marked Positive (+) and Negative (-) and 2 WAGO connectors for simplified assembly. For more information about our 24 Volt DC Power Supply, please visit this webpage.
Dimmer		Manual Dimming Accessory for the IC, I3, I3s and I4 PN: DCS-MP The DCS-MP is a 30-position potentiometer, detented for precision level control and provides repeatable dimming with cable inline controllers. Features include DIN-rail mountable, a flip up cover to prevent accidental adjustments, spring clamp wiring terminal for flying leads or an M12 connector for use with the IC, I3/I3S or I4 Inline Controllers. For more information about our Manual Dimming Accessory please visit this webpage.

UltraSeal Backlights



Electrical Information - Continued

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Accessory Image

Accessory Detail

Manual Dimming Accessory for the IC

PN: MP-ICS

Dimmer



The MP-ICS is a dimmer which is designed for use on lights with the IC Inline Controller. This unit provides for 0 – 100% intensity control. It is NOT COMPATIBLE with LLI37, BLI38, LLI67, and BLI68 "IC" Lights or lights built with the "24v controller" option.

For more information about our Manual Dimming Accessory, please visit this webpage.

Extension Cable



DCS-100E/103E Extension Cable, Single Light Power Cable - C1 Configuration PN: LC-XX-S

This extension cable was designed for applications requiring power cables longer than the standard 2 meters provided with Ai lights. This single light cable features a single male and single female 7 pin locking connector (C1) and can be purchased in 3 - 15-meter lengths.

For more information about our DCS-100E/103E Extension Cable, Single Output, please visit this webpage.

Extension Cable



DCS-100E/103E Extension Cable, Dual Light Power Cable - C1 Configuration PN: LC-XX-Y

This extension cable was designed for applications requiring two identical lights to be powered through a single controller. These Y cables feature a single male and dual female 7 pin locking connectors (C1) and can be purchased in 3 - 15-meter lengths. See attached spec sheet for compatible light configuration.

For more information about our DCS-100E/103E Extension Cable, Split Output, please visit this webpage.

Extension Cable



Pulsar 320E Extension Cable - C5 Configuration PN: LC-XX-S-C5

This extension cable was designed for applications requiring power cables longer than the standard 2 meters provided with Ai lights. This single light cable features a single male and single female Pulsar 320 connector (C5) and can be purchased in 3 - 15 meter lengths.

For more information about our Pulsar 320E Extension Cable, please visit this webpage.

Adaptor Cable



Cognex Gen2 Inline Controller Adaptor Cable PN: AD-I3-CGX2

This cable adaptor is for connecting I3/I3S configured lights with Cognex Gen2 Cameras, and comes with a male to female M12 connectors.

For more information about our Cognex Gen2 Inline Controller Adaptor Cable, please visit this webpage.

Filters



Camera Lens Band Pass Filters PN: BPXXX-YYY

Eliminating all but a narrow band of light (+/- 40nm) centered on the specified wavelength, band pass filters are used to enhance colors, or to stop unwanted ambient light from reaching the camera. Filtering can replace existing shrouds, simplifying the physical set up of an inspection site. Ai offers 635nm and 660nm band pass filters to fit several different lens sizes.

For more information about our Camera Lens Band Pass Filters, please visit this webpage.

Mounting Brackets



Mounting Brackets

PN: LB

Fastens to the M6 mounting channel for simplified mounting. Included in product purchase.

For more information about our Mounting Brackets, please visit this webpage.

Product Datasheet

UltraSeal Backlights



Additional Information

Warranty

Every Advanced illumination, Inc. (Ai) product is thoroughly inspected and tested before leaving the factory. Products are warranted to be free of defects in workmanship and materials for a period of FIVE YEARS from the original date of purchase. Should a defect develop during this period, customers may return the complete product, freight prepaid, to one of Ai's distributors or to the Ai factory. All product warranty returns require a Return Merchandise Authorization (RMA) number which is obtained from Customer Service. The RMA number must be clearly marked on the outside of the package. Ai will inspect the unit, and if a defect is found will, at our option, repair or replace the product without charge. Ai disclaims liability for any implied warranties, including implied warranties of "merchantability" and "fitness for a specific purpose." For products under warranty that have since been discontinued, Ai will make an effort to replace with equivalent parts; for circumstances that do not allow for equivalent replacement, Ai reserves the right to repair or replace these products with an updated version. Ai cannot be held responsible for the unauthorized or inappropriate use of its products. Any unauthorized repair or modifications will result in a voided warranty. No Liability for Consequential Damages: In no event shall Ai be liable for any consequential, special, incidental, or indirect damages of any kind arising from the sale or use of the products.

Compliancy

Our lighting products are designed and tested to meet CE, RoHS, and IEC standards. As a global ISO 9001 certified company, we understand the importance of compliance and perform accelerated testing on every product before shipment. For more information on our compliance standards, please see our compliancy documentation here: https://www.advancedillumination.com/services/compliance-statements/

Electromagnetic Compatibility

This product was tested and complies with the regulatory requirements and limits for electromagnetic compatibility (EMC) as stated in the product specifications. These requirements and limits are designed to provide reasonable protection against harmful interference only when the product is operated in its intended industrial electromagnetic environment. To minimize the potential for electromagnetic interference or unacceptable performance degradation, install and use this product in strict accordance with the instructions in the product documentation.

Customer Service

For information on existing orders, or to make an order adjustment, contact us Monday through Friday 8:00 am to 5:00 pm ET or send an email to orders@advancedillumination.com.

Company Information

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